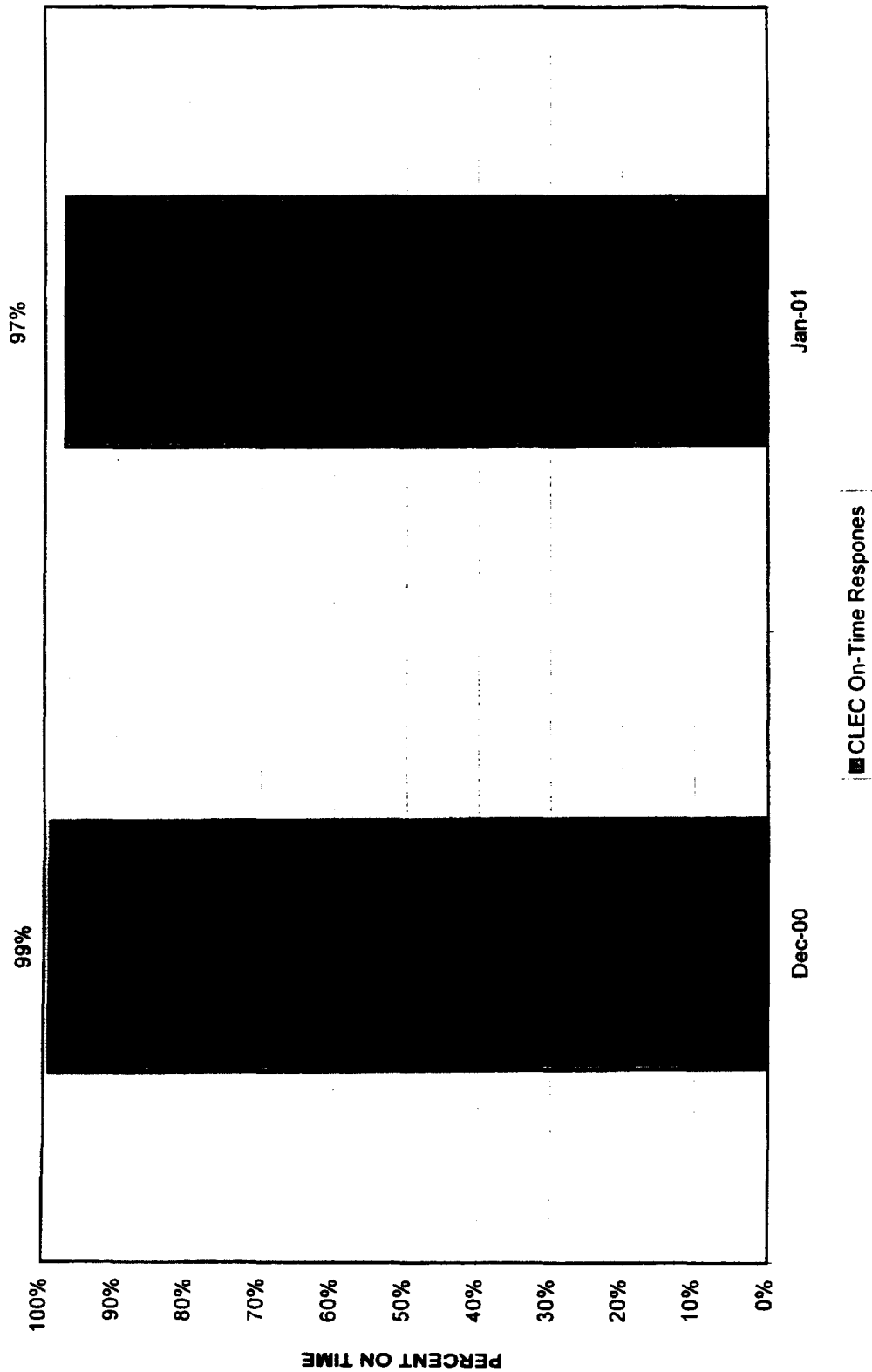


**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT E

**MANUAL LOOP QUALIFICATION RESPONSE TIMES
COMPLETED W/IN 48 HOURS**



Manual Loop Qualification Response Times
Massachusetts

Measure	12 Dec 00	12 Jan 01
# Of Requests	799	1039
# Completed < 48 Hours	793	1010
% On Time	99%	97%

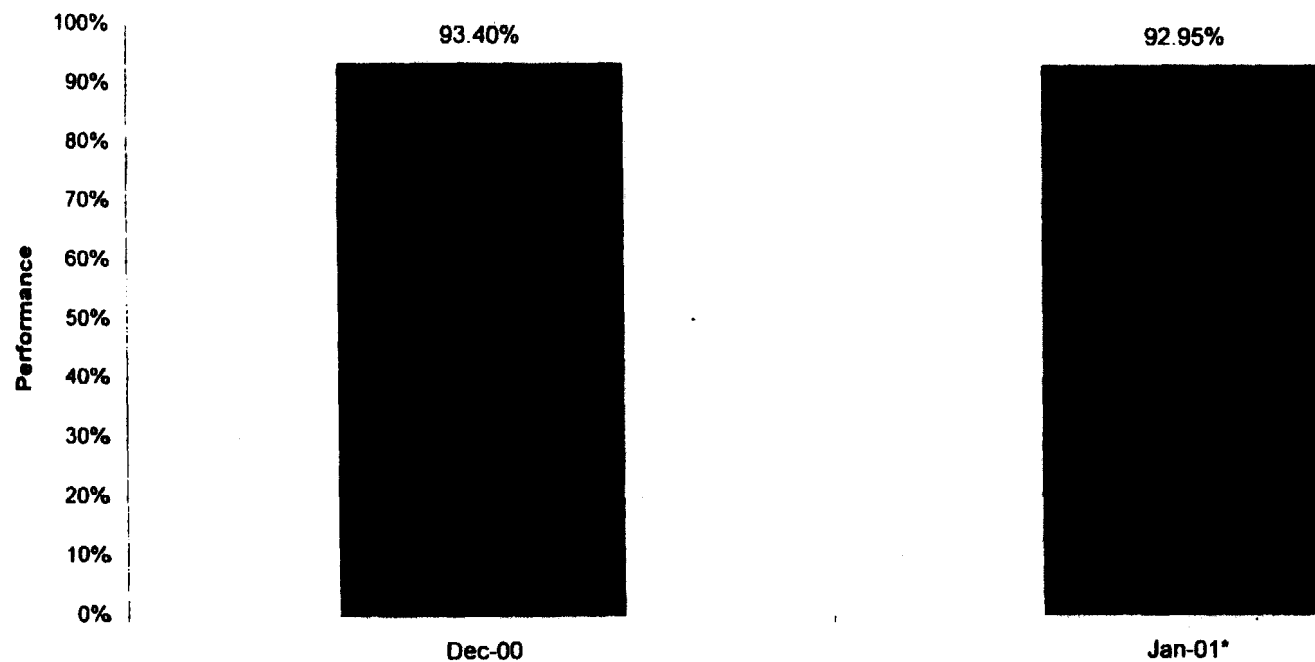
REDACTED FOR PUBLIC INSPECTION

F

**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT F

**On-Time Performance For DSL Loops
New PR 4-14*
December 2000 - January 2001**



* In January, PR-4-14 was redefined to incorporate the old PR-4-14, PR-4-16, PR-4-17 and PR-4-18 metrics into one composite measure.

On-Time Performance For DSL Loops
December 2000 - January 2001

	<u>Dec-00</u>	<u>Jan-01*</u>
Metric	<u>Percent</u> <u>On-Time</u>	<u>Percent</u> <u>On-Time</u>
PR 4-14	92.05%	92.95%
PR 4-15	97.60%	*
PR 4-16	91.45%	*
PR 4-17	96.73%	*
PR 4-18	0.00%	*
Composite Performance	93.40%	92.95%

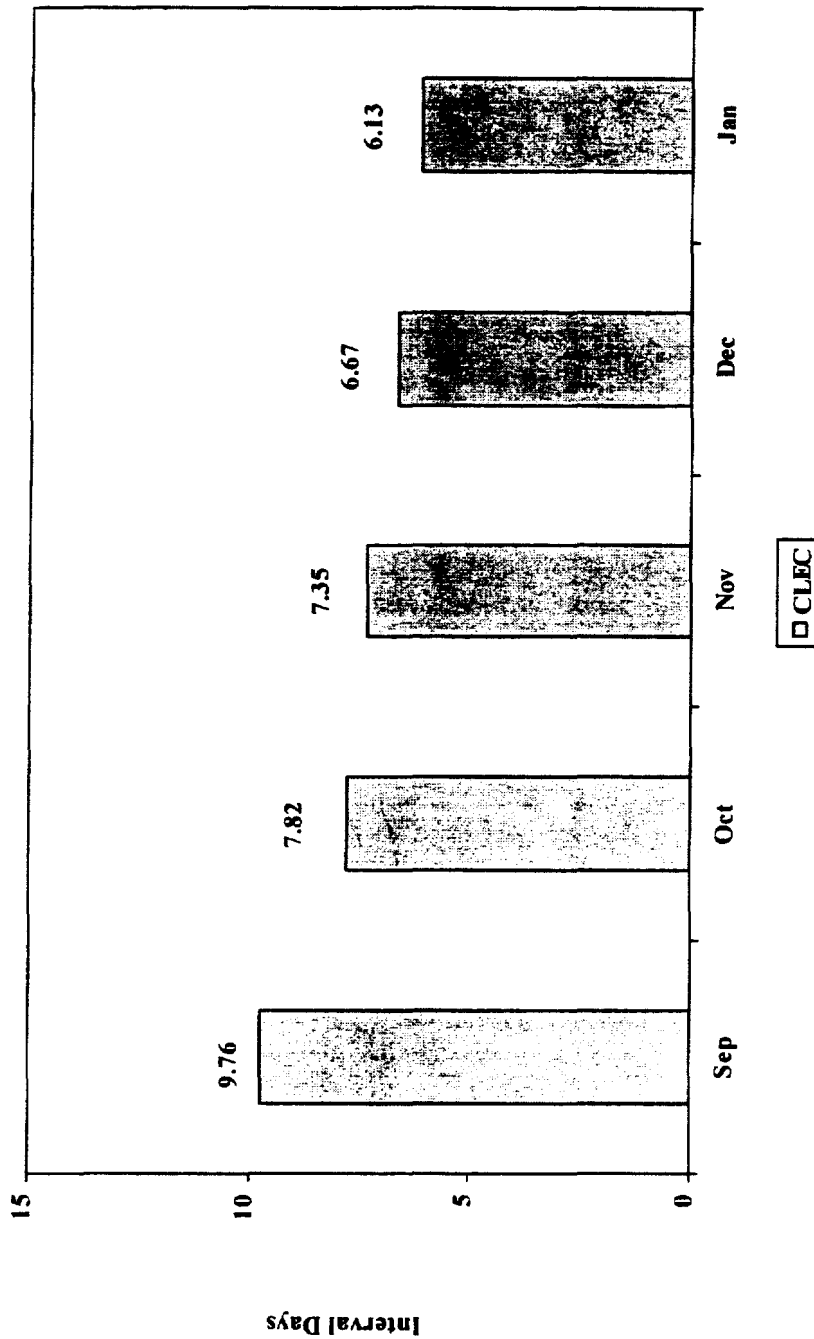
* In January, PR-4-14 was redefined to incorporate the old PR-4-14, PR-4-16, PR-4-17 and PR- 4-18 metrics into one composite PR-4-14 measure.

REDACTED FOR PUBLIC INSPECTION

**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT G

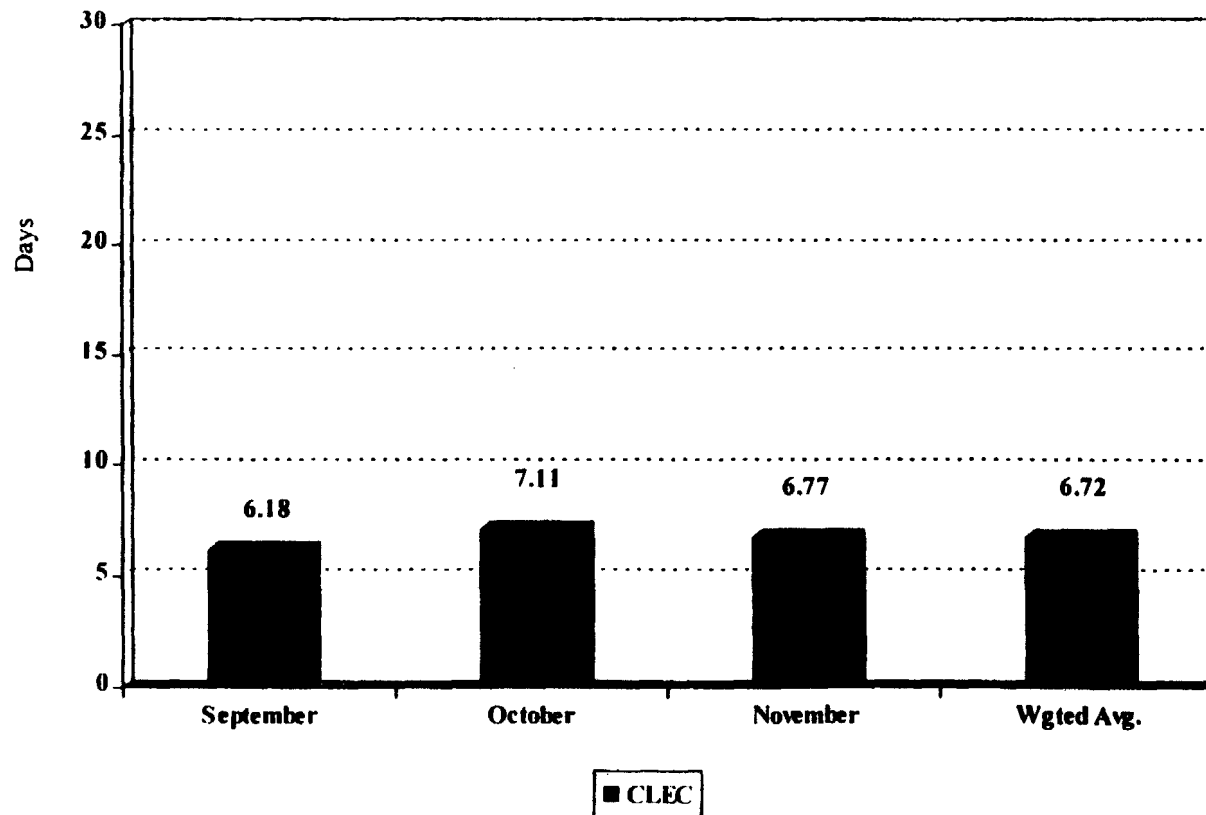
Average Completion Interval - Dispatch (PR-2-02)



**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT H

Recalculated Average Interval Completed - Dispatch (PR-2-02)
Exclusion for Non-Standard Interval Orders



**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT I

Massachusetts - December 2000 (New Consensus Rules)

Installation Trouble Reports - PR-6-01

	<u>December</u>
# of Installations Orders	1510
# of I-Codes	88
# of I-Codes (New Rules)	56
Reported I-Code Rate	5.83%
I-Code Rate (New Rules)	3.71%
# of Installation Orders (Only Carriers Which Test)	793

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**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT J

**Recalculated I Code Rates
Dispatched Out Orders**

	December	January
Retail POTS Lines Inward Activity -- Dispatched Out	34,397	36,071
Installation Troubles within 30 Days on Dispatched Out Orders	2,356	2,601
I Code Rate on Dispatched Out Orders	6.85%	7.21%
UNE xDSL Lines Inward Activity -- Dispatched Out	1,461	1,289
Installation Troubles within 30 Days on Dispatched Out Orders	81	68
I Code Rate on Dispatched Out Orders	5.54%	5.28%

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K

**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

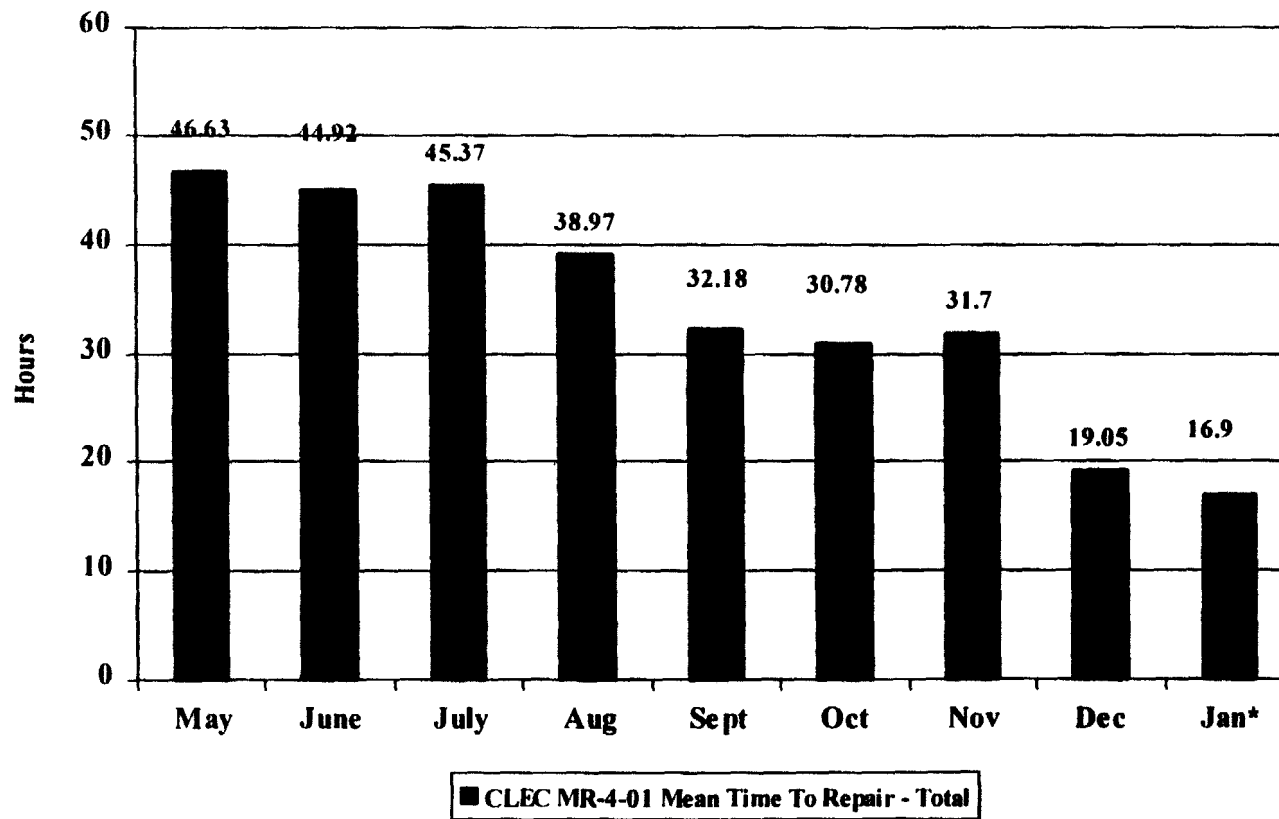
ATTACHMENT K

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**JOINT SUPPLEMENTAL REPLY DECLARATION OF
PAUL A. LACOUTURE AND
VIRGINIA P. RUESTERHOLZ**

ATTACHMENT L

MR-4-01 MEAN TIME TO REPAIR - TOTAL CLEC MAY-JAN



* Weighted Avg. of MR-4-02 and 4-03